

Carrs Lane Conference Centre Ltd (CLCC Ltd) Room Hire Terms and Conditions

09/04/2015

- 1. Eligibility** CLCC Ltd is a wholly owned trading company of The Church at Carrs Lane. Rooms may be hired by religious or secular organisation's which accept the general principles by which The Church at Carrs Lane operates. These are based on a commitment to:
* Equal opportunities * Racial equality * Non-violence * No abusive behaviour * Respect and tolerance for all.
- 2. Organisation registration** First time hirers must provide organisation details on CLCC Ltd application form before they can book a room. Organisations must not be involved in any activity that could cause offence to the Centre staff or Church members. The Trustees of The Church at Carrs Lane have final discretion over which organisations may use the Centre.
- 3. Religious organisations** Any faith group is welcome to hire the rooms for meetings or worship, provided it respects the traditions and faith patterns of The Church at Carrs Lane. None of the religious symbols in the Church Room (or other rooms if present) may be moved or covered. Faith groups which are not part of a mainstream Christian church (as listed by Birmingham Churches Together, www.birminghamchurches.org.uk/about-us) must provide a statement of their aims and beliefs; and if some form of worship is planned, an order of service. The Trustees of The Church at Carrs Lane will have to decide whether this is acceptable on the premises, before the booking can be made.
- 4. Sufficient rooms, space and time** You must book enough space for all your activities, including space for the serving of meals and refreshments. You may use only the room(s) you have hired, including for eating and literature distribution. You must allow sufficient time for setting up and clearing the room(s) within the official session time.
- 5. Room changes** If numbers attending differ significantly from the room's capacity, CLCC Ltd management may substitute a different size room and charge accordingly. CLCC Ltd management also reserves the right to substitute a room of similar capacity if necessary.
- 6. Emergency closure** The Directors of CLCC Ltd cannot be held responsible for any losses to a room hirer consequent upon the forced closure of the Centre through circumstances beyond their control. (Charges may be waived if appropriate.)
- 7. Food** If you arrange your own catering or buffet from an external caterer you must pay a catering cover charge - see Catering Menu. **Note that the main foyer or any room not hired must not be used as an eating area.**
- 8. Noise** If you will have music or other loud activities, you must state this when booking, as it may affect the choice of room. **If sound from your room affects other meetings, you will be asked to reduce the sound level.**
- 9. Disabled Access** If you expect to have any attendees with limited mobility, you must state this when booking, as not all areas will be easily accessible to them. (See *Room Details* . . . *With disabled access* on the CLCC Ltd website. *)
- 10. Children** If children will be present you must state this on booking; and show us your Child Protection Policy. In accordance with such policies, unaccompanied children are not allowed in any part of the building.
- 11. Confirmation of booking** All bookings are provisional until confirmed by returning the signed booking form to CLCC Ltd.
- 12. Cancellations** must be confirmed in writing, by email, post or fax. Should you have to cancel any booking, a cancellation charge will be payable according to the following scale: 1-14 days' notice – 100% charge. 15- 27 days - 50% charge. 28 days or more - no charge. Catering orders not cancelled by **Noon** the previous working day must be paid for in full.
- 13. Amendments** must be confirmed in writing, by email, post or fax. CLCC Ltd reserves the right to levy an administration charge of 20% of the booking session price but not exceeding £25.00.
- 14. Parking** Limited parking is available at the Centre, for which there is a fee. For details of public car parks see the *Travel* and *Travel by Car* pages on the CLCC Ltd website. *
- 15. Deliveries** Please phone the Booking Office to discuss arrangements for any deliveries which must be clearly labeled with your name and date of your meeting.

16. **Security** Organisers of meetings must report to Reception on the main foyer on arrival and at the end of the meeting. The security of the room and its equipment remains the organiser's responsibility at all times. If a room is vacated without Reception being notified immediately, and equipment you have hired is stolen, the organiser will be held responsible. Care must be taken of all your belongings and those of your attendees at all times. The Directors of CLCC Ltd cannot be held responsible for any loss of or damage to your property.
17. **Health and Safety** It is the responsibility of the organisation hiring the room to ensure that our Health and Safety requirements are observed. This includes safe set-up of equipment, the safety of all attendees, and keeping all fire doors and exits clear. Please note the Emergency Evacuation Procedures, and other Health and Safety requirements, which will be found in the room. Any accidents or injuries must be reported immediately to Reception.
18. **Conduct** The organisation hiring the room is responsible for the orderly conduct of their attendees, and ensuring they respect any regulations imposed by any public authority, and that nothing is done which may constitute a breach of the law. The organisation shall fully indemnify CLCC Ltd. against any claims, loss or damage arising as a result of a breach of this clause. (CLCC/TCaCL holds all certificates required by law, including a Public Entertainment License.)
19. **Smoking and Alcohol** are not allowed anywhere in the Centre.
20. **Housekeeping** All rooms hired by you must be left as found, with all equipment intact and all the hirer's equipment and major rubbish removed. Blotack etc. is not permitted on the walls. If the building or the Centre's equipment is damaged or left in a messy state, you will be charged with the cost of repairs or cleaning.
21. **Agency Commission** Bookings made via Marketing Birmingham are subject to a commission payment of 8% of the total value of the booking (including cancellations). This will be added to your invoice. See www.marketingbirmingham.com
22. **Payment Terms** are strictly 30 days from date of invoice. Please ask Reception for your invoice when you leave.